

Medicare Rx Update: June 9, 2006

Update on the Medicare pharmacist phone line...

During implementation of Medicare Part D, CMS provided a special contact phone line for pharmacists to assist in determining plan enrollment and LIS co-pay status. This pharmacist line (866-835-7595) has provided direct access to Medicare call service representatives (CSRs). Beginning June 24, 2006, when pharmacists call the 1-866 pharmacist line, they will be directed to the standard 1-800 Medicare interactive voice response system. Medicare CSRs will continue to be available through this system, providing the same information and service for pharmacists as they do today.

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